

Insurer	Location in Benefits Plan	Member Contact	Additional Information
Alberta Blue Cross	Drug Benefits Plan Supplementary Benefits Plan	1-800-661-6995	PDIN: 96299999 (3ml); 96599970 (1ml)
Canadian Armed Forces	Drug Benefits Plan	1-800-267-6542	Regular benefits. PDIN: 00000999363 or 00000964573 (3ml); 00000999554 (1ml)
Desjardins Financial	Drug Benefits Plan	1-800-263-1810	Pay first, then submit claim. No PDIN required.
Equitable Life	Extended Health Benefits	1-800-265-8878	Considered a medical item. No PDIN required.
Great-West Life	Drug Benefits Plan	1-800-957-9777	Category: "Synvisc <sup>®</sup> Products" PDIN: 96299999 (Both products)
Green Shield Canada	Extended Health Benefits	1-888-711-1119	Considered a medical item. Category: "Viscosupplementation"
Industrial Alliance	Drug Benefits Plan	1-877-422-6487	PDIN: 96299999 (3ml); 96599970 (1ml)
La Capitale	Extended Health Benefits	1-800-463-4856	Considered "Orthopaedic Equipment" PDIN: 00964573 (3ml); PDIN: 00969436 (1ml)
Manitoba Blue Cross	Extended Health Benefits	1-888-596-1032	PDIN: 96299999 (3ml); 96599970 (1ml)
Manulife Financial	Medical Service & Supplies Supplementary Health and Hospital	1-800-268-6195	Considered a medical item. PDIN: 96299999 (3ml); 96599970 (1ml)
Medavie Blue Cross	Drug Benefits Plan	1-800-667-4511	PDIN: 00999363 (3ml, 1ml)
Non-Insured Health Benefits Program	Drug Benefits Plan	1-800-640-0642	Limited Use Benefits. Pay first, then submit claim
Pacific Blue Cross	Drug Benefits Plan	1-888-275-4672	PDIN: 96299999 (3ml); 96599970 (1ml)
Saskatchewan Blue Cross	Extended Health Benefits	1-800-667-6853	PDIN: 96299999 (3ml); 96599970 (1ml)
SSQ Financial	Extended Health Benefits	1-866-777-0711	Pay first, then submit claim. Considered a "treatment". No PDIN required.
Sun Life Financial	Drug Benefits Plan	1-800-361-6212	PDIN: 96299999 (3ml, 1ml)
Veterans Affairs Canada	Not in Standard Benefits	1-866-522-2122	Special authorization required PDIN: Quebec only: 00964573; other provinces: 00999363
Workplace Safety and Insurance Board	Drug Benefits Plan	1-800-387-0750	Eligibility based on type of injury.

\*PDIN = Pseudo-Drug Identification Number

### Helpful tips:

1. Your insurance company may not be included in the list however this does not mean you do not have coverage. Please call your insurance company.
2. Recognized by name "DUROLANE" or commonly "viscosupplementation", "synovial fluid replacement", and/or "injectable".

### Indications for use:

**DUROLANE (3ml):** Symptomatic treatment of mild to moderate knee or hip osteoarthritis. In addition, DUROLANE has been licenced for the symptomatic treatment associated with mild to moderate osteoarthritis pain in the ankle, fingers and toes.

**DUROLANE SJ (1ml):** Symptomatic treatment associated with mild to moderate osteoarthritis pain in the ankle, fingers and toes.

Both DUROLANE and DUROLANE SJ are also indicated for pain following joint arthroscopy in the presence of osteoarthritis within 3 months of the procedure.

For additional reimbursement questions  
contact DUROLANE Customer Care:

T: 1-855-771-0606 (Toll-free)

E: [customer-care-international@bioventusglobal.com](mailto:customer-care-international@bioventusglobal.com)



Active Healing Through Orthobiologics

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